

## **Ben Uri Gallery and Museum Access Policy**

Visitors who require extra assistance or specialist facilities can speak to a member of staff when they arrive at the gallery and museum.

### **Getting Here**

There is step-free access to Ben Uri's upper gallery. It is not possible for wheelchair users or those with mobility difficulties to access our lower galleries, of which there are 3, due to a flight of stairs. However we do display a digital slideshow of all exhibition works in our upper gallery so that digital versions can be viewed.

Closest tube stations are St John's Wood (15 min walk), Kilburn High Road (10 min walk), Swiss Cottage (15-20 min walk); Overground station Kilburn High Road (10 min walk).

Buses 139 and 189 service Boundary Road. Other available buses are 16/32/98 to Kilburn High Road.

### **Blue Badge Parking**

There is a single disabled parking bay on Boundary Road.

## **Visitors with Physical Disabilities**

### **Guiding service**

If you require a guide to assist you around the building, please speak to a member of staff at the front desk or call in advance to request.

### **Mobility aids**

A wheelchair ramp is available for access to the upper gallery only, Boundary Road entrance.

Stools and chairs are available in the upper and lower galleries. Please speak to a member of staff for assistance.

## **Visitors with Hearing Impairment**

### **Induction loops**

Unfortunately, induction loops are not available in the gallery and museum. Sound enhancement system with portable induction loops are also not available in the gallery and museum.

## **Visitors with Visual Impairment**

### **Guiding service**

Assistance dogs are welcome. If you require a guide to assist you around the building, please speak to a member of staff at the front desk, or please call in advance to request.

### **Large print labels**

Large print label books are available in all galleries.

## **Visitors with Learning Disabilities & Dyslexia**

### **Guiding service**

If you require a guide to assist you around the building, please speak to a member of staff at the front desk or call in advance to request.

If you have any queries concerning access to the gallery and museum, please do not hesitate to contact the gallery on 0207 604 3991 and a member of staff will assist you.